

## Remote Support Sap Support Portal Home

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### Next-Generation Support: SAP Support Portal

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SAP Support Functions - Part 1 of 2 Remote Support Platform 3 2

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SAP One Support Portal - Support Log Assistant SAP Business One Remote Support Platform SAP

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The Customer Remote Logon Depot (formerly known as Secure Area) is the area in the SAP Support Portal where customer logon data (user name, password, server name etc.) for remote access is stored. Remote access is sometimes required by SAP Support employees when investigating customer incidents.

Remote Support - SAP Support Portal Home

The SAP Support Portal is SAP's award winning customer-facing website, which provides access to support tools, services and applications, as well as related documentation and community content. SAP Support Portal Home

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## SAP Support Portal Home

Remote Support Platform for SAP Business One (RSP) is an automated tool that will increase operational efficiency, mitigate risk, and reduce maintenance time. RSP can proactively monitor the health status and integrity of customer databases and send the results to SAP and Partner support which are then able to notify customer administrator about known issues.

## Remote Support Platform for SAP Business One

SAP Help Portal Browse by Product ... If you report an issue and require SAP support, you might need to set up remote support. Solution. You can find information about the procedure to set up remote support in the following SAP Notes. SAP Note Number. Short Text. 33135 . Guidelines for OSS1. 766505 .

## How to Set Up Remote Support - SAP Help Portal

Remote Support Setup. To set up remote support the following connection types should be opened in the Service Connection maintenance screen: R/3 Support. HTTP connect □ URLAccess. For more information, see SAP Note 592085 . Previous Next.

## Remote Support Setup - SAP Help Portal

Working with the Remote Support Platform 3.2 Studio ( PDF) The RSP Studio enables partners to develop support tasks, deliver tasks to customers, and manage tasks for different customer installations. The RSP studio can also be used by customers who run many SAP Business One installations.

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## Remote Support Platform for SAP Business One - SAP Help Portal

For more information, see [SAP NetWeaver 7.4 and Higher: Performing Automated Initial Setup \(Optional\)](#). For more information, see [SAP Support Portal at https://support.sap.com/remote-support.html](https://support.sap.com/remote-support.html). [Previous](#) [Next](#).

## SAP Help Portal

The Customer Interaction Center (CIC) is available 24 hours a day, 7 days a week, 365 days a year. CIC provides a central point of contact for non-technical queries such as [SAP ONE Support Launchpad](#), [SAP Support Portal](#), [User Management](#), [Incident Management](#) and much more...

## Customer Interaction Center - SAP Support Portal Home

The SAP Support Portal provides customers and partners with support-related news and features, as well as help and context for support applications, services, and offerings. You can use it to access critical tasks, important updates, and all of SAP's live support channels anytime, anywhere, and from any device. Prevent issues before they happen

## Services and Support from SAP

About this page This is a preview of a SAP Knowledge Base Article. Click more to access the full version on [SAP ONE Support launchpad](#) (Login required). Search for additional results. Visit [SAP Support Portal's SAP Notes and KBA Search](#).

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SAP Support Portal [Customer Remote Logon](#)

Depot

[Customer Remote Logon](#) - SAP Support Portal Home

Use. If you want to use SAP remote services (for example, SAP EarlyWatch or Remote Consulting), or if you would like to permit an SAP support consultant to work directly in your system to make a more precise problem diagnosis, then you need to set up a remote service connection.

SAP Help Portal

This is a preview of a SAP Knowledge Base Article. Click more to access the full version on SAP ONE Support launchpad (Login required). Search for additional results. Visit SAP Support Portal's SAP Notes and KBA Search.

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The role of the Primary Support Engineer, SAP BASIS - HANA (EMEA Remote) is to provide exceptional remote-based support for mission-critical SAP applications as part of our global customer support team. The position has the responsibility for researching, troubleshooting and supporting of multiple Client Architectures, and implementations for ...

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